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## TOWN OF WAPPINGER



**WATER & SEWER DEPARTMENT**  
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April 1, 2024

Town of Wappinger Water and Sewer Customers  
Wappingers Falls, NY 12590

Re: United Wappinger Water and Mid-Point Sewer Rates

Dear Neighbor:

We hope this finds you well. The purpose of this letter is to address the change in your water and sewer bill and to provide an explanation as to the same.

As you may be aware, water and sewer rates are determined by a budget process, in collaboration between the Town and Camo Pollution Control, Inc., the Town's water and sewer operator. Each budget and rate are specific to the separate districts. This procedure is guided by using an equitable billing practice and water conservation awareness.

The cost of providing water and sewer services is influenced by various factors, including maintenance and infrastructure upgrades, New York State regulatory requirements, and increasing energy costs. Please keep in mind that the Mid-Point sewer district is a small district with only 160 residents sharing the cost of maintaining the system.

Aging pipes, treatment facilities and other essential components of our water and sewer systems require regular maintenance, repairs, and/or replacement to maintain efficiency and reliability. Upgrades and maintenance are crucial for ensuring the provision of safe and reliable water, as well as the proper treatment of wastewater, in compliance with NYS regulatory standards. Additionally, there is an increase in the cost of the electric delivery to provide these services, along with maintenance and upgrades of that infrastructure including poles, power lines and transformers.

We understand that any increase in a utility bill can be challenging for our residents, particularly during difficult economic times. This administration is tasked with correcting previous shortcomings and ensuring that the best services are provided to you. As such, we remain committed to transparency and accountability in our billing practices and strive to minimize the financial burden on our customers wherever possible.

Please visit the Town of Wappinger website at [townofwappingerny.gov](http://townofwappingerny.gov) for updated water and sewer information.

If you have any questions or concerns regarding your water and sewer bill, please do not hesitate to contact us.

Thank you for your understanding and continued support as we work to maintain the quality and reliability of our water and sewer services.

Very truly yours,

Joseph D. Cavaccini  
Supervisor  
Town of Wappinger

Al Casella  
Town Councilmember, Ward 4  
Town of Wappinger